

# PRIVACY POLICY



**Effective date: January 4, 2013**

We at Edmodo, Inc. ("Edmodo," "we," "us," "our") know that you care about how your personal information is used and shared, and we take your privacy seriously. By accessing or using the Services (including without limitation the mobile version of the edmodo.com website (the "Mobile Site") and the Edmodo mobile application(s) available via the Apple App Store and the Android Marketplace (collectively, the "Mobile Application")), you acknowledge that you accept the practices and policies outlined in this Privacy Policy. Remember that your use of Edmodo's Services is at all times subject to the Terms of Service, which incorporates this Privacy Policy. Any terms we use here without defining them have the definitions given to them in the Terms of Service.

We've been awarded TRUSTe's Children's Seal signifying that our privacy policy and practices have been reviewed by TRUSTe for compliance with [TRUSTe's program requirements](#) including transparency, accountability and choice regarding the collection and use of your Personal Information and Children's Personal Information (as those terms are defined below). The TRUSTe program covers information collected through the website [www.edmodo.com](http://www.edmodo.com), our mobile site [m.edmodo.com](http://m.edmodo.com), and through the Mobile Application. TRUSTe's mission, as an independent third party, is to accelerate online trust among consumers and organizations globally, through its leading privacy trustmark and innovative trust solutions. If you are not satisfied with any response you get from the Edmodo team regarding privacy, you can contact [TRUSTe here](#).

Please read on to learn more about how we collect and use your information; if you have any questions or concerns regarding our privacy practices, please send us a detailed message to [privacy@edmodo.com](mailto:privacy@edmodo.com), write us at 60 East Third Ave., Suite 270, San Mateo, CA 94401, or call us at (650) 513-2735.

## WHAT DOES THIS PRIVACY POLICY COVER?

This Privacy Policy explains how Edmodo collects and uses information from its Services users, including our treatment of personally identifiable information. **This policy does not apply to websites or practices of companies that Edmodo does not own or control, or to individuals that Edmodo does not employ or manage, including providers of Publisher Software.**

## **HOW IS CHILDREN'S PERSONAL INFORMATION TREATED?**

If you are not of legal age to form a binding contract (in many jurisdictions, this age is 18), you may only use the Services and disclose information to us with your parent's or guardian's express consent. Review this Privacy Policy with your parent or guardian and make sure you understand it, and do the same with the privacy policies of all websites you visit or mobile applications you use.

We only collect personal information through the Services from a child under 13 where that student's school, district, and/or teacher has agreed (via the terms described in more detail in the [Terms of Service](#)) to obtain parental consent for that child to use the Services and disclose personal information to us, for the use and benefit of the learning environment. If you are a student under 13, please do not send any personal information about yourself to us if your school, district, and/or teacher has not obtained this prior consent from your parent or guardian, and please do not send any personal information other than what we request from you in connection with the Services. If we learn we have collected personal information from a student under 13 without parental consent being obtained by his or her school, district, and/or teacher, or if we learn a student under 13 has provided us personal information beyond what we request from him or her, we will delete that information as quickly as possible. If you believe that a student under 13 may have provided us personal information in violation of this paragraph, please contact us at [privacy@edmodo.com](mailto:privacy@edmodo.com).

When we use the term "Personal Information" in this Privacy Policy, we are referring to personally identifiable information of individual, non-student registrants of the Services. References to "Children's Personal Information" only apply to personally identifiable information of users who have registered for the Services as minor students (i.e., students under the age of 18). General references to "information" apply to all users.

If you are a student registrant and your parent or guardian has signed up for the Services with an Access Code provided by your teacher, you understand that your parent or guardian can view all information within or associated with your Services account, including, without limitation, messages between you and your teacher and grades you received on assignments.

## **WHAT INFORMATION DOES EDMODO DISPLAY OR COLLECT?**

### **1. Information You Provide to Us**

We receive and store any information you knowingly enter on the Services, whether

via computer, mobile phone, other wireless device, or that you provide to us in any other way. This information may include, without limitation, Personal Information such as your name, user name, email address, phone number, profile picture, school affiliation and location, billing and payment information (as it relates to Credit and the Edmodo Store), and any other information necessary for us to provide our Services. If you are a student registrant, the only Children's Personal Information we require is your name and user name; through the functionality of the Services, you may also be permitted to input a profile picture, and an email address or phone number.

If you are a teacher, and you use our referral service to tell another teacher about our Services, we will ask you for that teacher's name and email address.

## **2. Information Collected Automatically**

We receive and store certain types of usage information whenever you interact with the Services; this information is not Personal Information or Children's Personal Information. For example, Edmodo automatically receives and records information on our server logs from your browser including your IP address, Edmodo cookie information, and the page you requested. We also record the details of your activity on the Services, and the number and frequency of visitors to our site and its components.

When you download our Mobile Application, we automatically collect information on the type of device, name and version of the operating system, name and version of the application, whether the currently logged in user is a teacher, student, or other user type, the numerical mobile device user ID, as well as actions performed by the user in accessing the Mobile Application (i.e., Mobile Usage Information, which is considered part of usage information as described above). However, we do not ask you for, access or track any geographic-location-based information from your mobile device (i.e., any information regarding where your mobile device is located on the globe at a particular time) at any time while downloading or using our Mobile Applications. For clarity, this does not prevent us from asking you what school you are affiliated with.

We also use mobile analytics software to allow us to better understand the functionality of our Mobile Application and Mobile Site on your phone. This software may record information such as how often you use the Mobile Application, the events that occur within the Mobile Application, aggregated usage information, performance data, and where the application was downloaded from; this information is considered Mobile Usage Information.

Cookies are alphanumeric identifiers that we transfer to your computer or mobile device to enable our systems to recognize your computer or device and tell us how and when pages in our site are visited and by how many people. Edmodo cookies do not collect Personal Information or Children's Personal Information, and we do not combine the general information collected through cookies with other Personal Information or Children's Personal Information to tell us who you are or what your

user name or email address is. Most browsers have an option for turning off the cookie feature, which will prevent your browser from accepting new cookies, as well as (depending on the sophistication of your browser software) allowing you to decide on acceptance of each new cookie in a variety of ways. We strongly recommend that you leave the cookies activated, however, because you may not be able to log in or use many of the Services'™ most attractive features without cookies enabled. Our partners, affiliates, and service providers may also transmit cookies to your computer or device, to help provide you with an optimal online experience. For example, if you are playing a learning game offered by a Publisher, that Publisher may transmit cookies to you, allowing you to save your game history. The use of cookies by third parties is not covered by this Privacy Policy and we do not have access or control over such cookies.

The Services may also contain electronic images known as web beacons (sometimes called single-pixel gifs) and are used along with cookies to compile aggregated statistics to analyze how the Services are used.

## **What does Edmodo use my information for?**

### **1. Generally**

When you use the Services, you may set up your personal profile, form relationships, send messages, perform searches and queries, and transmit information through various channels, depending on the category of user ("User Category") you are registered as, and as permitted by the functionality of the Services. The information we gather from users enables us to personalize and improve our services, and allows users to set up a user account and profile through the Services.

### **2. Personal Information**

The Personal Information you provide is used for such purposes as responding to your requests for certain information and services, customizing your experience, and communicating with you about the Services.

### **3. Children'™s Personal Information**

We use the Children's Personal Information for creating your individual account (which will identify you within your Limited Access Groups), customizing your experience, and for sending you notifications via the Services from your teacher, school, district, fellow Limited Access Group members, and from Edmodo (regarding your use of the Services) ("Notifications"). Please note that your parent or guardian, as well as an administrator from your school and/or district, can view all activity and content associated with your student account, including your Children'™s Personal Information.

#### 4. **Your email address**

If you provide us your email address, we may send you email communications. Web beacons may also be used in some of our emails to let us know which emails (and which links within those emails) have been opened by recipients. This allows us to gauge the effectiveness of our customer communications. If you are a student, we will only use your email address to send you Notifications. To opt out of receiving emails from us, please contact us at [privacy@edmodo.com](mailto:privacy@edmodo.com). Please note that if you do not want to receive legal notices from us via email, such as this Privacy Policy, those legal notices will still govern your use of the Services, and you are responsible for visiting this Privacy Policy from time to time to review any changes.

#### 5. **Your friend's email address**

If you are a teacher and you provide us with another teacher's name and email address, we will automatically send that teacher an email inviting him or her to visit the Services. We store this information for the sole purpose of sending this email (and, if applicable, subsequent "reminder" emails) and tracking the success of our referral program. The referred teacher may contact us at [privacy@edmodo.com](mailto:privacy@edmodo.com) to request that we remove this information from our database.

#### 6. **Usage Information**

Edmodo uses this type of aggregate data to enable us to figure out how often users use parts of the Services, so that we can make the Services appealing and relevant to as many users as possible, and customize and improve those Services. As part of our use of information, we may provide aggregate information to our partners (in a non-personally-identifiable format) about how our users use our site. We share this type of statistical data so that our partners also understand how often people use our partners' services and the Services to help provide you with an optimal online experience. We may link usage information to Personal Information and Children's Personal Information that we collect through the Services, but we will only use this linked information internally (for example, to customize your experience), and will not disclose it in linked format to third parties. Additionally, certain usage-related information may be viewable in your user profile that may be displayed to other users, depending on your User Category; for example, a "badge" may be displayed in your profile indicating that you have added content to your user "library," or that you have logged into the Services more than a certain number of times.

#### 7. **Mobile Usage Information**

This information is used to determine the device capabilities and usage trends which allows us to better understand which devices we should support and what features are most frequently used.

#### 8. **Push Notifications**

If you use the Mobile Application, we will send push notifications to your mobile device in order to make you aware of certain activities that may occur within your account, such as when someone has entered a new post, when you have new notifications, or when grades have been posted. You may opt-out of receiving these types of communications by turning them off at the device level or emailing us at [privacy@edmodo.com](mailto:privacy@edmodo.com).

## **Will Edmodo share any of the Personal Information or Children's Personal Information it receives?**

Personal Information and Children's Personal Information about our users is an integral part of our business. **We neither rent nor sell your Personal Information or Children's Personal Information; we may share your Personal Information and Children's Personal Information in personally identifiable form only as described below.** Again, please note that references to "Personal Information" only apply to personal information of individuals who are not students.

### **1. Businesses We Do Not Control**

In certain situations, businesses or third party websites we're affiliated with may offer or sell items or provide services to you through the Services (either alone or jointly with us), including Publisher Software. We may, for example, work jointly with other businesses to offer or sell products or provide services, or we may work with third party websites to enhance your online experience. These transactions or services may or may not be commercial in nature. You can recognize when such a business is associated with such a transaction or service. We will share your Personal Information or Children's Personal Information with that business only to the extent that it is related to such transaction or service; for example, we may share your school affiliation and location with a Publisher of Publisher Software that you have redeemed Credit for, to allow such Publisher to determine its tax liability in connection with such transaction. Such services may include the ability for you to automatically transmit information you input on the Services to your profile or account on a third party website, or to automatically transmit information you input on a third party website to your Services profile. We have no control over the policies and practices of third party websites (or providers of Publisher Software) as to privacy or anything else, so please review all third party websites' policies before disclosing any Personal Information or Children's Personal Information or other content on the Services or on any third party website (via the automatic transmissions discussed above or otherwise). Edmodo does prohibit Publishers from collecting or using any information beyond what Edmodo itself collects and uses pursuant to its Privacy Policy, but this does not mean we are responsible for reviewing or verifying the accuracy of any Publisher's data collection or use policies.

## 2. Agents

We employ other companies and people to perform tasks on our behalf and need to share your information with them to provide products or services to you. Examples include sending email, analyzing data, processing payment, and providing user services. Unless we tell you differently, Edmodo's agents do not have any right to use Personal Information or Children's Personal Information we share with them beyond what is necessary to assist us.

## 3. User Profiles

If your User Category allows it, you may choose to populate your user profile on the Services with Personal Information or Children's Personal Information, including, without limitation, your name, photograph, and school affiliation. This user profile information will be displayed to other users to facilitate user interaction within the Services or facilitate interaction with Edmodo. If you are a student, the only users who may view your profile are those who belong to your Limited Access Group(s). However, please keep in mind that information (whether Personal Information or Children's Personal Information or not) or content that you voluntarily disclose online (in "communities," your Limited Access Groups, to your connections, in comments to our blog, etc.) becomes available to other users and can be collected and used by others, in accordance with the privacy settings you select in your account preferences, or in accordance with the User Category to which you belong. Any images, captions or other content that you submit to the Services in a manner any other user can view may be redistributed through the Internet and other media channels. For example, if you are a student, the content you contribute in your Limited Access Group(s) will be displayed to other members of that Limited Access Group; however, we cannot control what members of your Limited Access Group will do with such content after you have disclosed it. Your name may be displayed to other users when you upload images or videos or send messages through the Services and other users can contact you through messages and comments.

## 4. Communication About the Services or in Response to User Requests

As part of the Services, you may receive from Edmodo (depending on your User Category) email or other types of communication relating to your use of the Services or your user profile. You acknowledge and agree that by posting information on the Services or otherwise using the Services, Edmodo and its agents may send you email, contact you or engage in other communication that they determine relate to your profile or use of the Services. If you disclose your email address to Edmodo, depending on your User Category, we may use it to send updates, a newsletter or other news regarding the Services, or to simply send Notifications. If you are a student, Edmodo only uses your email address or phone number to send you Notifications.

## 5. **Business Transfers**

If Edmodo, or some all of its assets were acquired or otherwise transferred, or in the unlikely event that Edmodo goes out of business or enters bankruptcy, user information may be transferred to or acquired by a third party.

## 6. **Protection of Edmodo and Others**

We may release Personal Information or Children's Personal Information when we believe in good faith that release is necessary to comply with the law (such as to comply with a subpoena); enforce or apply our Terms of Service and other agreements; or protect the rights, property, or safety of Edmodo, our employees, our users, or others. We will try to give you notice if we release information for these reasons, but please understand that we reserve the right not to, as it may not be practical, legal, or safe to do so.

## **Is information about me secure?**

Your Edmodo account Personal Information or Children's Personal Information is protected by a password for your privacy and security. We also use coding practices which take steps to prevent attack on our Services from web browsers and malicious scripts, by processing all actions through several permission verifications checks.

You may help protect against unauthorized access to your account and Personal Information or Children's Personal Information by selecting and protecting your password appropriately and limiting access to your computer and browser by signing off after you have finished accessing your account.

When you enter sensitive information (such as a credit card number) in our Credit purchasing process, we encrypt the transmission of that information using secure socket layer technology (SSL).

Edmodo endeavors to keep your information private; however, we cannot guarantee security. Unauthorized entry or use, hardware or software failure, and other factors may compromise the security of user information. For additional information about the security measures we use in connection with the Services, please contact us at [privacy@edmodo.com](mailto:privacy@edmodo.com).

The Services contain links to other sites. We are not responsible for the privacy policies and/or practices on other sites (but you should read all third parties'™ privacy policies to ensure you understand them). This Privacy Policy only governs information collected by Edmodo on the Services.

## What information can I access?

We allow you to access the following information about you for the purpose of viewing, and in certain situations, updating or deleting that information. This list may change as the Services change. You may currently access the following information, if your User Category allows you to input any of the following:

- information in your user profile
- user connections list, your groups (including Limited Access Groups), and communities
- user preferences
- content in your account

If you would like to request that Childrenâ€™s Personal Information regarding your child be updated or deleted, or if youâ€™d like to refuse further contact of your child (or, if you are a teacher, a child that is in your class) by the Services, please contact us at [privacy@edmodo.com](mailto:privacy@edmodo.com). A minor studentâ€™s participation in our Services, and the ability of a minor student to access the Services, will not be conditioned on that student providing more Childrenâ€™s Personal Information than is reasonably necessary for that participation or access. We will respond to a request made pursuant to this section within 30 days of our receipt of such request.

To request removal of your Personal Information or Childrenâ€™s Personal Information from our public forums, contact us at [privacy@edmodo.com](mailto:privacy@edmodo.com). In some cases, we may not be able to remove your information, in which case we will let you know if we are unable to do so and why.

Under California Civil Code Sections 1798.83-1798.84, California residents are entitled to ask us for a notice identifying the categories of personal information which we share with our affiliates and/or third parties for marketing purposes, and providing contact information for such affiliates and/or third parties. If you are a California resident and would like a copy of this notice, please submit a written request to [privacy@edmodo.com](mailto:privacy@edmodo.com).

## What other choices do I have?

You can always opt not to disclose information, even though it may be needed to take advantage of certain of our features.

You are able to update or delete certain information, as described in the "What information can I access?" section above. You may request deletion of your Edmodo account by following the directions [here](#). Please note that some unrevised information may remain in our records after revision of such information or deletion of your account, or in cached and archived pages. Some information may remain viewable elsewhere to the extent that it was copied or stored by other users. We may use any aggregated data derived from or incorporating your Personal Information after you delete your

information, but not in a manner that would identify you personally.

We will retain your Personal Information or Children's Personal Information for as long as your account is active or as long as needed to provide you the Services; we also may retain and use your information as we deem it necessary to comply with our legal obligations, resolve disputes, and to enforce our agreements.

## **Will Edmodo ever change this Privacy Policy?**

We may make changes to this Privacy Policy from time to time for any reason. Use of information we collect is subject to the Privacy Policy in effect at the time such information is collected. If we make changes in the way we use Personal Information or Children's Personal Information, we will notify you via email or by posting an announcement on the Services with two (2) weeks prior notice before the change becomes effective. Users are bound by any changes to the Privacy Policy when he or she uses the Services upon the conclusion of such two (2) week notice period. This notice period only applies to changes to the Privacy Policy; you understand that it may not be possible in certain situations to provide advance notice of other changes to the [Terms of Service](#) (for example, where a change to the Terms is necessary to comply with legal requirements).

## **What if I'm in a different country?**

When you use the Services, you are consenting to have your data transferred to and processed in the United States. All of Edmodo's servers are currently in the United States, and we aren't able to process your information within the borders of any other country. Given this limitation, if your use of the Services or disclosure of certain information to Edmodo would violate any law that is applicable to you, your right to use the Services and/or disclose such information is revoked, as it is wherever use of the Services is prohibited by law (as described in the [Terms of Service](#)).

Edmodo complies with the U.S. "E.U. Safe Harbor Framework and the U.S.-Swiss Safe Harbor Framework set forth by the U.S. Department of Commerce regarding the collection, use and retention of personal data from European Union member countries and Switzerland. Edmodo has certified that it adheres to the Safe Harbor Privacy Principles of notice, choice, onward transfer, security, data integrity, access, and enforcement. To learn more about the Safe Harbor program, and to view our certification, please [click here](#).